

8/13/9

cgf

1801 California St., Suite 900  
Denver, Co 80202  
Phone: 303-383-6617  
Fax: 303-383-8519

Qwest



**To:** Commissioner for Patents

**From:** Samantha House, Legal Assistant IP

Certificate of Corrections Branch

---

**Date:** August 10, 2009

---

**Re:** Certificate of Correction

Application No. 10/721,812

Patent No. 7,562,338

Attorney Docket No 020366-092700US

---

Attached is a completed Certificate of Correction, PTO/SB/44 for filing.

Please call me at 303-383-6617 if you have any questions. Thank you for your help.

Samantha

Certificate  
AUG 17 2009  
of Correction

**UNITED STATES PATENT AND TRADEMARK OFFICE  
CERTIFICATE OF CORRECTION**

Page 1 of 1

PATENT NO. : 7,562,338  
APPLICATION NO.: 10/721,812  
ISSUE DATE : July 14, 2009  
INVENTOR(S) : Knutson et al

It is certified that an error appears or errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Figure 10, rotate figure 180° clockwise so that "User Stories" appears at top right, therefor.

Figure 10, "User Stories" table, Line 3, replace "Pakcage" with "Package", therefor.

Column 1, Line 64, replace "there may several" with "there may be several", therefor.

**MAILING ADDRESS OF SENDER (Please do not use customer number below):**

Qwest Communications<sup>I</sup>International Inc.  
1801 California Street, 9th Floor  
Denver, CO 80202

This collection of information is required by 37 CFR 1.322, 1.323, and 1.324. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.0 hour to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Attention Certificate of Corrections Branch, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

*If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.*